



Henderson County Public Library Mobile Hotspot Policy



The Henderson County Public Library owns mobile hotspots for public use. Mobile hotspots provide individuals with the ability to connect up to ten mobile devices to the internet wirelessly through the use of cell towers. One mobile hotspot will be considered an express mobile hotspot and will not be reservable or renewable. The express mobile hotspot is intended for use of patrons who encounter an unanticipated need for a hotspot for educational or other purposes and no other mobile hotspot is available for check out. Mobile hotspots and express mobile hotspots may be checked out to patrons provided the following guidelines are followed:

- Patrons must be in good standing with no outstanding fines or fees.
- Only adults with permanent cards may check out a mobile hotspot or express mobile hotspot.
- The check-out period for a mobile hotspot will be seven (7) days.
- The check-out period for an express mobile hotspot will be two (2) days.
- Mobile hotspots may be renewed.
- Express mobile hotspots may not be renewed.
- Overdue fines will be \$5.00 per day.
- A mobile hotspot or express mobile hotspot must be returned in person in the library during regular hours. **The device is never to be left in the drop box.** Returning a mobile hotspot or express mobile hotspot in the drop box will automatically require a patron to pay the maximum replacement cost and future check outs will be prohibited.
- Mobile hotspots and express mobile hotspots must be used in compliance with the Henderson County Public Library **Internet Computer Network Policy**. Patrons checking out hotspots must ensure to the best of their ability that minor children are kept from obscene material and that no illegal activity is conducted using the device.
- If the mobile hotspot or express mobile hotspot is returned in good working order and no parts need to be replaced, then no repair or replacement costs will be assessed.
- If the mobile hotspot or express mobile hotspot is returned in damaged beyond repair condition, or not returned at all, the borrower is liable for payment of all applicable replacement fees. –see attached replacement cost list

I understand the preceding conditions and will abide by the policy to the best of my ability and will accept and promptly comply with my responsibilities should any violation of the policy occur.

Check Out:

Borrowing Patron's Signature

Date

Name Printed

Staff Initials

This original document will be retained at the library and a copy will be issued to the patron at check-out.

(please see attached charge list for broken/missing parts)



Replacement prices for missing or damaged beyond repair parts of the Mobile Hotspot:

Mobile Hotspot	\$70.00
Case	\$15.00
Cord	\$10.00

If nothing is returned, a charge of \$95 will be assessed to patron.