Henderson County Public Library
Internet Computer Network Policy

Internet users must have a valid Henderson County Public Library card, be eight (8) years of age or older, and accept the Internet Computer Network Policy. Patrons under eighteen (18) years of age must have a parent/legal guardian sign the Policy application also, stating that he/she is assuming responsibility for the minor’s use of the Internet. This policy applies to any library patron accessing the Internet using a Library computer or using a personal wireless-enabled device to connect to the Library’s wireless network.

Users must agree to the following guidelines before accessing the Internet:

- Do not send, receive, or display text or graphics that may reasonably be construed as obscene.
- Refrain from using sounds that might be disruptive to others.
- Do not attempt to modify or gain access to files, passwords, or data belonging to others, seek unauthorized access to any computer system, or damage or alter software components of any network or database.
- Internet resources are to be used for educational, informational, and constructive recreational purposes only, not for unauthorized, illegal or unethical purposes.
- Make only authorized copies of copyrighted or licensed software or data.
- The library will not administer or support the use of electronic mail systems or discussion groups.
- The library will not allow the installation of software not already present on the library’s computers.

Users who wish to access the Wireless Network will need:

- A wireless-enabled device.
- To configure wireless-enabled device to access the Wireless Network
- Compatible headphones if planning to use audio files

Wireless Network Limitations and Disclaimers

- Library staff is not able to provide technical assistance and no guarantee can be provided that you will be able to make a wireless connection.
- The Library’s wireless network is not secure. Information sent from or to your laptop can be captured by anyone else with a wireless device and the appropriate software, within three hundred feet.
- The Library assumes no responsibility for the safety of equipment or for laptop configurations, security, or data files resulting from connection to the Library’s wireless network.
The Library provides computers with filtering software to limit children's exposure to some websites. The software blocks specific sites that could be offensive to some users. Filtering software may not block all material users might find offensive. Parents may wish to supervise their children's Internet sessions. Filtering software may also inadvertently block material that is inoffensive. If you believe you are being unjustly blocked from a site, please notify a staff member.

The Library reserves the right to end an individual's session on a library computer or prohibit an individual from accessing the wireless network if that individual is violating any of the policies or guidelines of the Library. A warning will be issued if such a violation occurs. If, after a warning, an individual is again found to be violating the Library’s policies or guidelines, he/she will be banned from using the Internet at the Library or connecting to the wireless network.

The Library does not guarantee absolute privacy to patrons using Library computers. Library computers are located in public areas which must be shared by all library users. In addition, the Library cannot and does not guarantee that every task completed via its network is unconditionally private and secure. Internet users should be aware that the United States Patriot Act allows law enforcement authorities to request disclosure of confidential records from libraries. This includes any on-line or off-line activity stored on library computers. The Library has measures in place to erase details of patron activities on Internet computers and does not intentionally store information related to a patron’s online activity. However, the library does not guarantee that information such as websites visited, usernames and passwords entered, email transmissions, or documents, graphical images, and/or programs downloaded or uploaded, etc., are not stored on library computers at any given time. Any requests for patron records information will be handled according to the Library’s Confidentiality of Patron Records Policy.

NOTICE: The Henderson County Public Library does not monitor and has no control over the information accessed through the Internet and cannot be held responsible for its content which may be offensive. As with other library materials, restriction of a child's access to the Internet is the responsibility of the parent/legal guardian.

Adopted by the Henderson County Public Library Board of Trustees: August 14, 2014
Reviewed and amended: